



Selecting the right Force.com edition

Say good-bye to hardware and complicated software. Force.com runs in the cloud. Just log in, build your app, and share it with the world.

Force.com's simplified programming model and cloud-based runtime environment mean you can build and run applications 5 times faster, at about ½ the cost of traditional software platforms.

The Force.com development platform makes building applications faster and easier than ever. It includes a database, security, workflow, user interface, and other tools that step you through the process of building powerful business applications, websites, and mobile applications. We deliver a complete platform with an easy-to-use programming model so just about anyone can build apps.

And the new innovations in Force.com put even more tools at your disposal, like Visual Workflow to rapidly automate any business process, the ability to set up a website quickly and easily, and instant access to your custom app via your favorite handheld device.

Best of all, it's easy to use and customizable to the way you work. And, because it's all in the cloud, everyone can access your Force.com app with just an Internet connection—there's no need for expensive hardware or software. Did we mention flexibility? With Force.com, you can simply add more seats or upgrade to another edition that has more features when the number of users that access your app grows. There's no disruption to your business because we take care of everything behind the scenes.

Use the information below to gain a quick overview of the main capabilities of each edition. The details of every feature by edition—new features come out three times per year—are in the matrix on the next page.

- **Force.com One App** – Build and run your first cloud app cost-effectively. Choose Force.com One App if you'd like a taste of the impact the leading cloud platform can have on your business. You can build one app, and then upgrade easily to the Enterprise or Unlimited editions later if you need more capacity.
- **Enterprise Edition** – Deliver multiple cloud applications to your enterprise. Enterprise Edition is our most popular edition because it includes many key features a large enterprise needs to run its business in the cloud: the ability to expand to any number of users, create up to 200 database objects, access critical CRM data such as accounts and contacts, and even build and add new websites. There's also instant mobile deployment, an integrated content library for content management collaboration and sharing, and 1,000+ pre-integrated applications to choose from.

With Enterprise Edition, you can integrate your apps with any system using our API. You also get extensive customization capabilities—a key to user adoption. No wonder it's the edition used by most large enterprises.

- **Unlimited Edition** – Get unlimited cloud computing for your entire business. With Unlimited Edition, you'll receive the Premier+ Success Plan with 24x7 support, unlimited online training, and Developer Support for help building apps on Force.com. If you need more storage, lots of custom objects, fully customizable mobile access, an unlimited number of custom tabs and custom apps, and multiple sandbox environments for testing, training, and development, Unlimited Edition is for you.

“The Force.com platform is built precisely for people who are willing to use clicks, not code, to build a scalable, smart, world-class product.”

Ken Lopez, CEO
LawProspector

Force.com Edition Comparison

	Force.com One App	Force.com Enterprise Edition	Force.com Unlimited Edition
Features			
Chatter & Chatter Free	✓	✓	✓
Force.com code (Apex)	✓	✓	✓
Force.com IDE	✓	✓	✓
Global search	✓	✓	✓
Integrated content library	✓	✓	✓
Mobile Lite	✓	✓	✓
Offline	✓	✓	✓
Outlook integration	✓	✓	✓
Relational database	✓	✓	✓
Reporting & dashboards	✓	✓	✓
Sharing framework	✓	✓	✓
Sites	✓	✓	✓
Web Services API	✓	✓	✓
Workflow & approvals	✓	✓	✓
24x7 toll-free support	\$	\$	✓
Developer Support	\$	\$	✓
Unlimited online training	\$	\$	✓
Ideas	Read, create	Read, create	Read, create
CRM objects*	Not included	Not included	Not included
Accounts & contacts	Read only	Full use	Full use
Custom apps	1	10	Unlimited
Custom objects	10	200	2,000
Capacity			
Custom tabs	25**	25	Unlimited
Premier Support	\$	\$	✓
Full mobile	\$	\$	✓
Sandbox	1 Developer** 0 Config** 0 Full**	1 Developer 0 Config 0 Full	15 Developer 5 Config 1 Full
API calls/day**	1,000/user, 1 million total	1,000/user, 1 million total	5,000/user, 5 million total
Number of sites	25	25	25
Page views/month**	500,000	500,000	1,000,000
Sites bandwidth/day***	40GB	40GB	40GB
Sites page generation time/day***	60 server hours	60 server hours	60 server hours
Data storage (1GB minimum for all editions)**	20MB/user	20MB/user	120MB/user
File storage (11GB minimum for all editions)**	612MB/user	612MB/user	612MB/user
✓ = Included in base user license \$ = Additional fee applies *CRM objects are defined as cases, solutions, campaigns, leads, opportunities, products, contracts, and forecasts. **More available for an additional fee. ***Rolling 24-hour time period.			



For More Information

Contact your account executive to learn how we can help you accelerate your Force.com success.

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